

Booking conditions rental objects (GTC)



1. Conclusion of the rental contract

With the booking or the booking request, the guest bindingly gives the landlord the order to conclude the rental contract.

The rental contract becomes binding for both parties after the landlord has confirmed the booking with price, arrival and departure date to the guest in writing or by mail.

With the receipt of the booking confirmation the guest has to pay a deposit. (Amount, payment term and account details - see booking confirmation).

Should this deposit not be received, the landlord reserves the right to cancel the booking.

If you find any discrepancies with your booking or your booking request, a new arrangement must be made immediately.

If no deposit is requested in the booking confirmation, an e-mail receipt must be sent by the tenant.

2. Payment

The total amount is paid by the guest on arrival, or at the final settlement in cash, with EC card or credit card (Martercard, Visa).

3. Resignation

The guest can withdraw from the contract at any time before the start of the rental period by written declaration (also fax or e-mail).

The withdrawal becomes effective upon receipt of the declaration in our house.

The following cancellation fees apply:

- In case of cancellation up to 31 days before the start of the rental period, 20% of the accommodation rental price will be charged.
- In case of cancellation 17 - 30 days before the start of the rental period, 50% of the accommodation rental price will be charged.
- In case of cancellation 0 - 16 days before the start of the rental period, 80 % of the accommodation rental price will be charged.
- In case of late arrival and / or early departure, the full agreed price of the stay is to be paid.

The above fees are independent of any renting of the apartment in the vacant days on our part.

Special regulations because of Corona

Should it not be possible to stay overnight due to official regulations because of „Corona“, the landlord is obligated to cancel the stay on his part and to refund any deposits already made.

4. Travel cancellation insurance

We generally recommend travel cancellation insurance. Many credit cards include free travel cancellation insurance. Please inform yourself.

5. Special notes

The contractual performance of the landlord results from the information in brochures, our website and plan sketches. Minor deviations, also due to seasonal conditions, are possible.

The guest's contractual performance consists in the careful and considerate use of the rented property during the rental period and in the complete payment of the costs incurred.

The landlord can provide the guest with adequate substitute accommodation. Any additional expenses for the substitute accommodation shall be borne by the lessor.

The guest is liable for any damage to the rented property and inventory during the rental period, including damage caused by third parties. Such damages are to be reported immediately to the landlord.

Bringing animals **is not possible** in any of the rental accommodations!

